

CASE STUDY

CEG's Utopia:

Building a Compliance Ecosystem
with Integrated Software



CAFM+ Service Desk



Facilities Services



Occupier Portal



CEG's Utopia: Building a Compliance Ecosystem with Integrated Software



“ The integration of Meridian, Elogs, and Prosure360 has allowed us to establish a cohesive ecosystem, facilitating enhanced visibility, improved efficiency, and streamlined processes. ”

Richard Stackhouse,
Facilities Manager, CEG



CEG started life in 1989 as Commercial Estates Management. Since then, the business has grown to become the property group CEG, with offices in London, Leeds, Birmingham, and Cornwall. Working on a huge range of projects, from workspace and homes, to retail, industrial, and mixed-use.

Currently, the CEG portfolio covers six million square feet valued at around £800 million. CEG's rental income is £50 million, with an estimated rental value of around £80 million.

As part of **Marlowe Software, Risk, and Compliance (SRC)**, we understand the challenges organisations face when common data is required across multiple systems, leading to duplication, delay, and error. At Elogs, we have integrated our CAFM system with **Prosure360** and **Meridian** from our partners at William Martin.

In doing this, we have combined three of the very best compliance systems, designed to make life easier for facilities and property managers. By integrating these three unique systems, we provide our clients with unrivalled transparency and unparalleled control.

This in-depth case study discusses CEG's journey with our integrated products, explaining how our software has helped them improve the management of their supply chain, risk management process, and facilities.



Spotlight on Richard Stackhouse | Facilities Manager at CEG

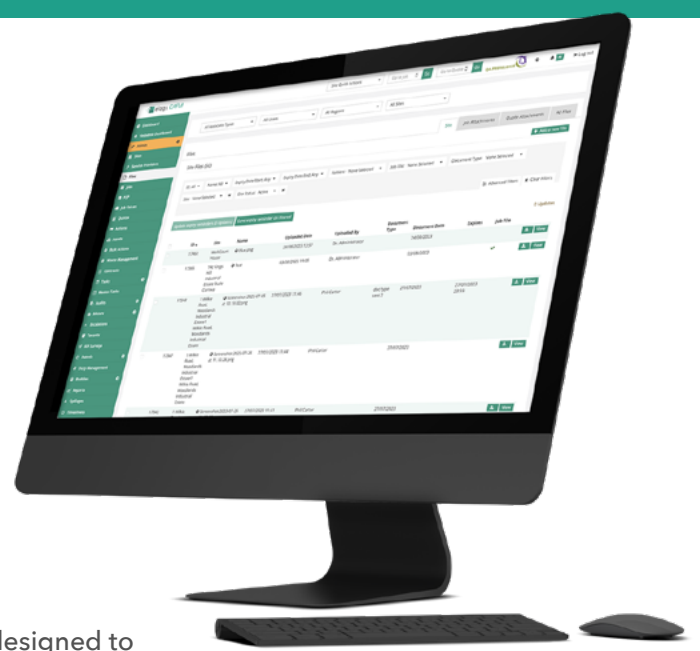
As a senior representative of CEG, Richard Stackhouse has witnessed the transformative impact of Elogs CAFM, Meridian, and Prosure360. Having worked closely with these three compliance systems, Richard has found them to be extremely useful, and he has even expressed his ***“utmost satisfaction with the services provided by Marlowe SRC and the exceptional capability of their systems.”***

What is Elogs CAFM+ Service Desk and how has it helped CEG?

Our state-of-the-arts **CAFM system+ Service Desk** has been designed to simplify the processes involved in facilities management. Elogs Computer Aided Facilities Management software takes on the responsibilities of job management and service coordination.

Ultimately, this allows businesses to redirect their efforts towards strategic planning, analysing data, and optimising processes, leading to more efficient facilities management practices.

For CEG, Elogs CAFM system has been a complete game-changer, helping to streamline their facility management processes. With Elogs CAFM, CEG can now effortlessly create, assign, and track work orders, which has led to improved coordination among their facility management teams.

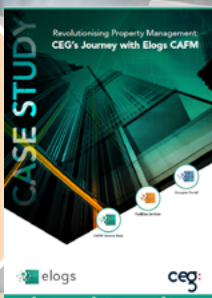


“ The system’s asset tracking and maintenance features have helped us optimise our asset utilisation and performance, ultimately reducing operational costs. ”

Richard Stackhouse,
Facilities Manager, CEG

Elogs CAFM is now a core part of CEG, primarily used by building managers, facilities managers, and CEG contractors. Elogs CAFM+ Service Desk has transformed CEG’s approach to reactive and preventative maintenance, improving cost-effectiveness and streamlining facilities management.

**Read the
CEG CAFM
Case Study**



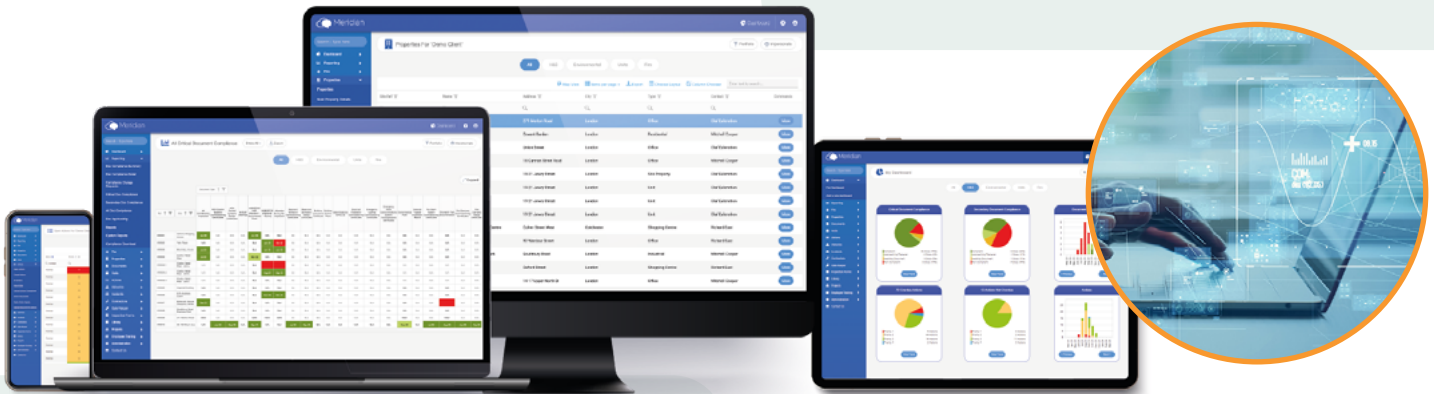
What is Meridian and how has the software supported CEG?

Meridian is a risk management system from our partners at [William Martin](#). This unique platform is designed to give businesses total visibility of their health and safety performance, helping to:

- Save time.
- Cut costs.
- Reduce the burden of managing compliance.

“ Meridian will revolutionise our compliance data management processes. ”

Richard Stackhouse,
Facilities Manager, CEG



“ The ability to generate comprehensive reports and analytics will significantly improve our decision-making processes and allow us to demonstrate our compliance to stakeholders more effectively. ”

Richard Stackhouse,
Facilities Manager, CEG

With a range of configurable modules available, Meridian can be tailored to each business' specific needs.

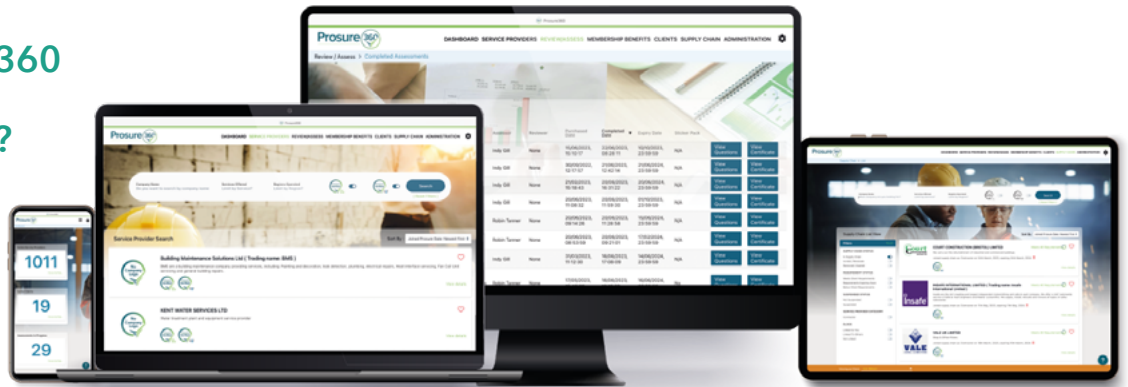
For CEG, this software was essential for improving their compliance activities across the board.

The centralised nature of the system allows them to seamlessly consolidate and organise data from various sources, including their own in-house safety assessments.



What is Prosure360 and how has it supported CEG?

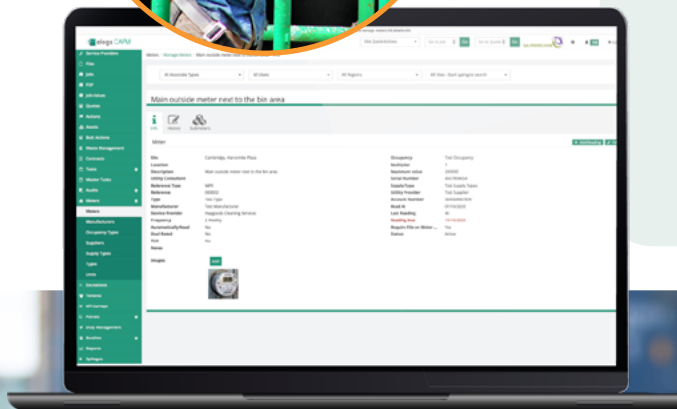
Prosure360 is a cloud-based supply chain management software, designed to give businesses full visibility of their contractors and suppliers.



By storing core supply chain documentation in one place, businesses can easily keep track of and report on goals relating to ESG, supplier performance, and more.

So, how has Prosure360 supported CEG?

The seamless integration of Prosure360 with Elogs has further enabled CEG to share data, resulting in enhanced visibility, improved efficiency, and strengthened compliance and risk management.



“ Prosure360 has greatly enhanced our procurement and onboarding process, ensuring all service providers working with us have appropriate qualifications, insurances, policies and procedures and are conforming to our high standards. ”

Richard Stackhouse,
Facilities Manager, CEG

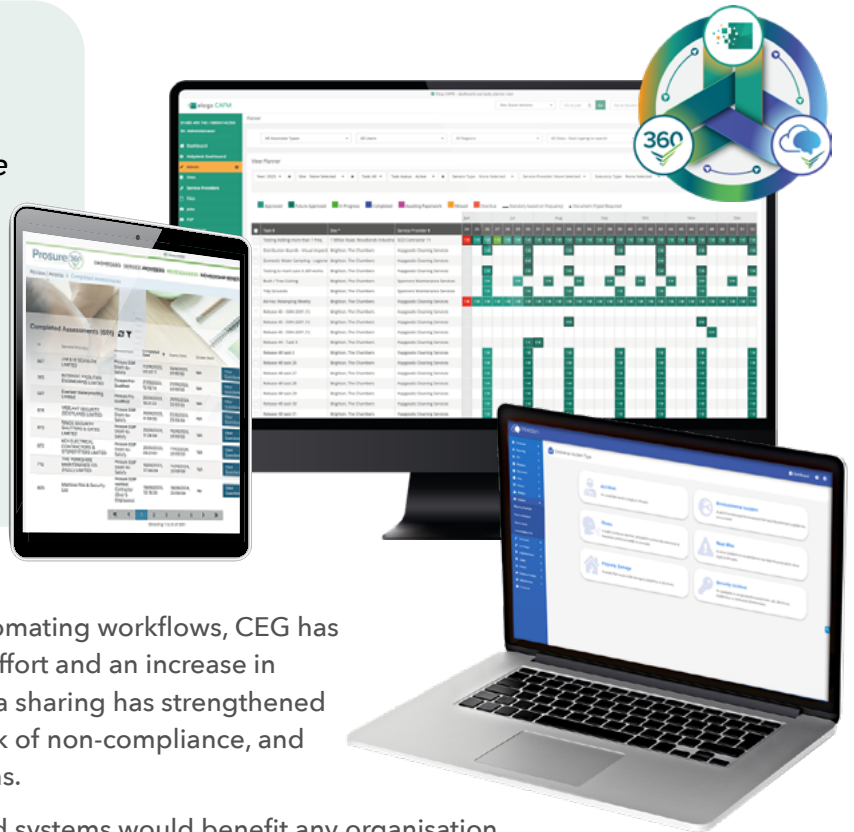


How has our integrated software helped CEG?

One of the standout benefits of these integrated systems for CEG is that they can now share data seamlessly.

“ The integration of Elogs, Meridian, and Prosure360 has allowed us to establish a cohesive ecosystem, facilitating enhanced visibility, improved efficiency, and streamlined processes ”

Richard Stackhouse,
Facilities Manager, CEG



By eliminating redundant data entry and automating workflows, CEG has witnessed a significant reduction in manual effort and an increase in cross-functional collaboration. Moreover, data sharing has strengthened their compliance monitoring, reduced the risk of non-compliance, and enabled them to take timely corrective actions.

CEG believes that our integrated services and systems would benefit any organisation seeking to optimise their compliance, facility management, and supply chain operations. They admit that our commitment to excellence and unwavering support have made us their trusted partner in driving operational efficiency and achieving business goals.



“ The transformative impact of Meridian, Elogs, and Prosure360, combined with the benefits of data sharing, has been invaluable. ”

Richard Stackhouse,
Facilities Manager, CEG





Powering better buildings

We manage property through the power of people and technology, giving our clients the freedom to unlock the potential of their assets. Our products include:



CAFM Service Desk

Keep facilities and assets operating at peak performance.



Facilities Services

Fabric maintenance managed efficiently, cost effectively, and to the highest quality.



Occupier Portal

Property portal to make facilities management easier.

Si One, Parsons Green, St Ives,
Cambridgeshire, PE27 4AA

Tel: 01480 499740

Email: sales@elogs.co.uk

Web: elogs.co.uk

Elogs is part of Marlowe Software, Risk & Compliance. Our other brands are William Martin and Barbour EHS.

