BROCHURE

Elogs CAFM & Meridian:
Taking the Integration to the Next Level

elogs

Meridian

# Elogs CAFM & Meridian: Taking the Integration to the Next Level

"*Meridian and Elogs CAFM are now even more aligned- this is the future.*"

Rob Smith,
Product Manager, SRC

Although Elogs CAFM and Meridian are already integrated with one another, we have added functionality to make these platforms even more aligned. By streamlining approval processes and document management, we have improved data integrity and enhanced compliance across the board.

In making these improvements to the integration, we are helping Facilities Managers to save time and reduce double handling.
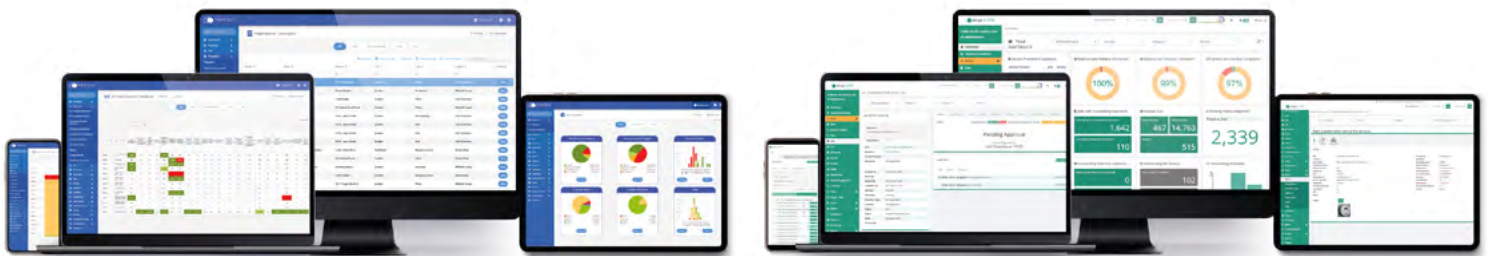
How did the approval process work before this new integration function?

Previously, a service provider would take responsibility for uploading a file onto the relevant job in the CAFM system. In the uploading process, the service provider would be given the option to choose the Meridian category and type.

The document would then be sent over to the Meridian platform, in a section called 'pending Elogs documents'. Similarly, it would also create a 'Paperwork for Review' action in the Elogs CAFM to be approved. At this point, the Facilities Manager (FM) would then have to double check the paperwork to approve or reject it. If the FM would reject the paperwork, the service provider has to upload another piece of paperwork which will get sent through to Meridian again.

Not to mention, there was also approval required in Meridian once the documents had been sent. This meant there could be double handling if the same person on the client side was responsible for both platforms.

So, what was the problem with this approval process? The issue with this process was that if the documents were rejected multiple times, users could end up with numerous revisions of the same document in Meridian.

But what have we changed about the document handling and why is it better?

How has the process changed with our enhanced integration?

> 66 *The changes that we have made are major improvements. This is next level.* 99
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> ———
>
> *Darren McCall,*
> *Technical Manager, Elogs*

In simple terms, we have updated the approval process so that the documents uploaded in Elogs CAFM won't be pushed through to Meridian until they have been approved.

Now, the service provider can still upload the required document to the CAFM, but the system does not send it to Meridian automatically at this point. Instead, the Paperwork for Review action in Elogs CAFM is now the driver for sending the compliance documents across. If the document gets rejected, it will remain in the CAFM job workflow until supplied correctly and approved.

Once approved, it automatically gets sent over to Meridian and put straight into the right place. So, instead of rejected documents automatically being sent to Meridian, only the final documents, approved by the Facilities Manager, will get sent over to Meridian.

Ultimately, this means that control is being taken away from the service provider and given to the Facilities Manager. So, the FM can now decide what goes across from CAFM to Meridian to drive compliance.

Another bonus of this enhanced integration function is that the date which is on the document automatically dictates the Meridian compliance date; this helps ensure accuracy and data integrity.

One other improvement we have made is allowing users to send any file to Meridian. So, instead of only being able to send a file from a specific job in the CAFM, there will be a Send to Meridian button. This will allow you to send any file on the system, irrespective of whether it came from a job, action, or is just a file uploaded directly which is useful to have in the compliance platform.

What do all these enhancements mean for our users?
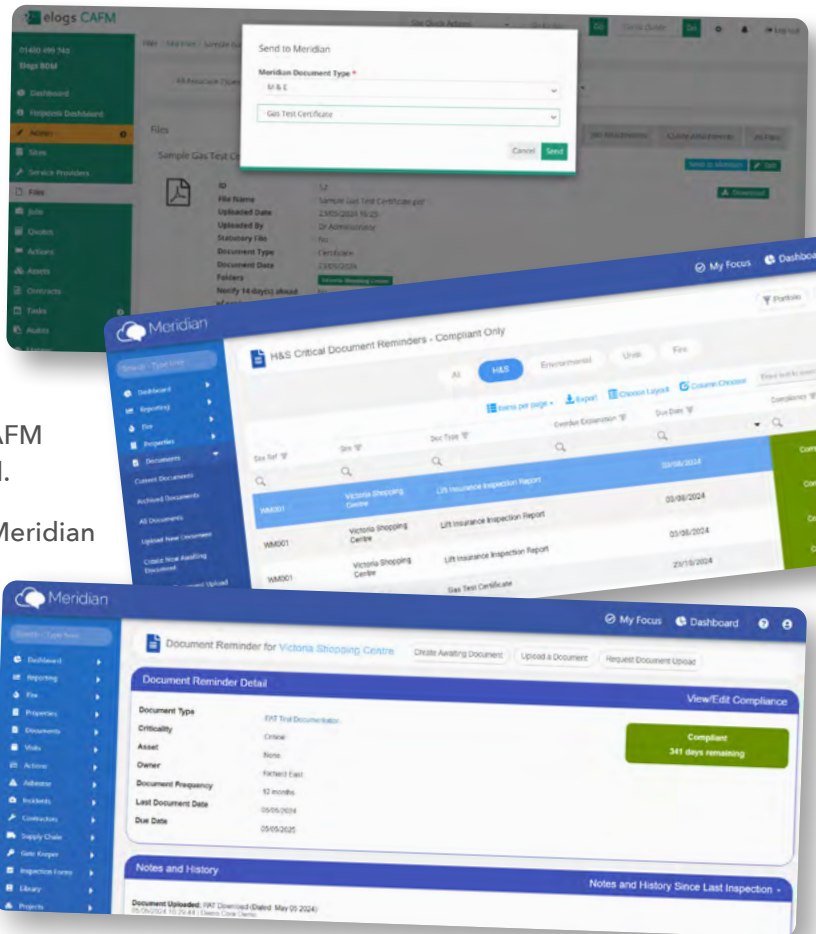
What are the benefits of this integration function?

> *Nothing else is like us- nothing does your CAFM day-to-day management alongside your compliance hooked up like we are.*
>
> *Rob Smith,*
> *Product Manager, SRC*

- Enhanced compliance.

- Improved data integrity.

- Reduced chance of document duplication.

- Better quality of documents in Meridian.

- Facilities managers have more control over the documents.

- Increased accuracy around compliance date.

If you want to understand more about how these changes will benefit you, get in touch with us today.

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We manage property through the power of people and technology, giving our clients the freedom to unlock the potential of their assets. Our products include:

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Facilities Services

Fabric maintenance managed efficiently, cost effectively, and to the highest quality.

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Property portal to make facilities management easier.